This document will show how mojang chose to keep the community as uninformed as possible

It will show the complete ignorance of mojang on the highest communication levels. It will show how far some ppl are willing to go to get what they want.

June 15, 2022 Mojang releases snapshot 22w24a introducing "chat reporting" for 1.19 after full release!

Pretty much instantly it became clear a large part of the community is not in favor of this and many were very upset.

While looking through feedback and discord we came across this and it got us instantly curious.

(FYI: loads of ppl have access to this channel, mostly not under NDA)

the-lounge This is the topic. These are the people (under NDA).

Kevin There's been dialog about this change for the better part of a year in the servers channel.

AutismFather | Autcraft Do content creators have an NDA section? Because the server owners do. And as this pertains to server owners, there has been communications about it, despite what's been said in certain tweets.

notice how this makes it quite clear that MS keeps different communities separated in their own discord using roles and NDAs, we will come back to that.

MiniDigger | Martin We basically were involved in these systems from the start (I think we first heard about it over a year ago?) and had the chance to influence some decisions

Ralex i think we are all under an NDA, but not sure each "group" has the same one

well no, not really.

AutismFather | Autcraft tl:dr, there has been some communication with server owners. Not zero.

Kevin To echo what I said in #servers-nda



Kevin Today at 150 PM

Frankly he's right though. The intentions were not clearly communicated to the community and it's causing many more people than just him to be very angry and concerned.



Kevin Today at 2:00 PM

I've been trying to control it as much as I can without breaking NDA but there's obviously only so much I can say AutismFather | Autcraft #1. We've been in on this for some time.

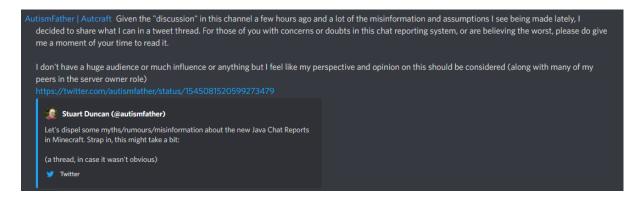
#2. Some server owners ARE THE BAD APPLES and can't really be trusted like that.

AutismFather | Autcraft Many of the people making the tweets and the videos are in this Discord and could have been Discussing it with Mojang too, instead of causing mass panic.

How so, just go back in time to January with the info we have today demanding access to knowledge we didn't have at that time?

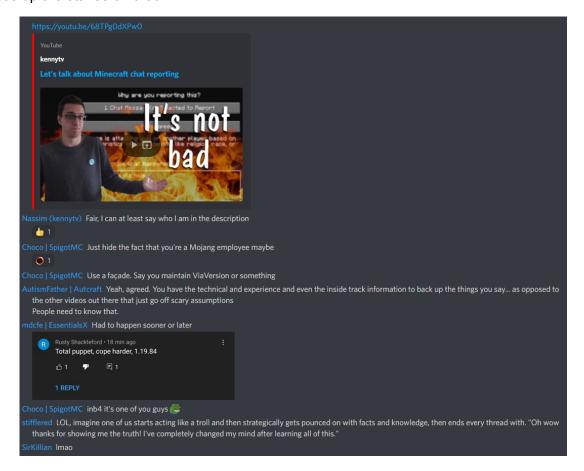
AutismFather | Autcraft It might not have been with everyone everywhere but not zero is... well, not zero.

We'd like to point out that there are 750k servers...

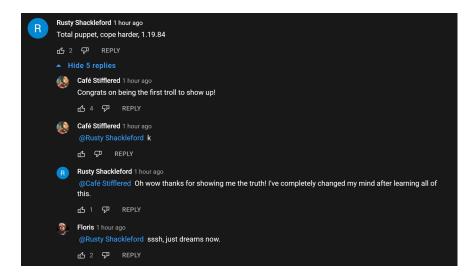


leaving out the fact you are under NDA and in communication with mojang is a conflict of interest and makes all these tweets extremely biased. We also argue it goes against the core idea of dispelling misinformation.

let's up the stakes on that...



and ofc let's check the youtube comments (We caught this happening live!)



It seems like Mojang chose to have a small select group of server owners included in the process since BEFORE migration, ACTIVELY keeping the majority of players in the shadows, going as far as having people involved under NDAs. It's extremely clear to us that these ppl formed an "echo chamber". That some of these people actively spread misinformation themselves, stage comments and gaslight all opposition as misinformation, confusion, clickbait and fear mongering. These are all unacceptable to us and should be unacceptable for mojang.

The overall community reaction to chat reporting should make it pretty clear these ppl under NDA only represent a small part of the community. Were convinced if Mojang chose to be open and upfront about it we wouldn't have seen nearly as much pushback from the community.

Now let's talk about how mojang chose to treat their content creators that are not under NDA and had absolutely no clue that mojang was communicating on a different playing field.

There was absolutely 0 prio communication to any content creators in fact only hours before chat reporting was first released Mojang held the creator summit...

We don't think leaving out chat reporting in the creator summit can be called an accident or miscommunication at all.

video-content-creators

a channel in the same discord locked to content creator role (afawk)

grumpyramen @everyone - There's been a lot of chatter in the community around 1.19.1 and the introduction of player reporting, so I wanted to start a dialogue with this group to address some misunderstandings and open the floor for questions. The most important thing I want to clarify upfront is that automated moderation of private realms/servers is not happening and was never going to be a part of this. My POV is that we made the mistake of under-communicating and then things got carried away; the goal with the reporting tool was always to equip players to report other players and never to introduce any kind of big brother or bot moderating of private servers. Obviously players can still abuse tools, but that's why all player-submitted reports are reviewed by a human mod.

I know many people feel that what happens in private servers should remain private, and we understand, but also know that players still need to have the ability to keep themselves safe in private places and that's why we're introducing the option for players within those servers to report abuse. This isn't so that we can police what goes on in private, but so that we can help players who request assistance.

We published a more detailed post and an FAQ to help address questions, both are linked below. Seeing as you're the leading voices in the community, we'd appreciate any support y'all can give us in helping to clarify this with the community, but only if you're comfortable. If you feel like something is still way off or have questions, please don't hesitate to let me know—we want to better understand how people are feeling!

https://www.minecraft.net/en-us/article/addressing-player-chat-reporting-tool https://help.minecraft.net/hc/en-us/articles/7317376541197

After almost 2 weeks of radio silence, this was the first time anyone from mojang approached their content creators. Nothing was ever posted regarding chat reporting in any of the other channels for smaller creators etc, only in this specific one. Continuing their select feedback process but that will fall apart here in the next picture.

There was an overwhelming amount of "contra" chat reporting feedback, concerns and fears by almost all of minecraft content creation in complete contrast to the lounges channel. Most questions and concerns were answered with shallow excuses and corporate talk tactics avoiding the actual issues followed by another 2 weeks of complete silence.

15 July 202

grumpyramen Hi @everyone - wanted to circle back on the java player reporting discussion. thanks for the patience in me getting back to you - there have been a lot of conversations on the mojang side about what to do, how we've been preparing for the release, how to communicate things, etc and i wanted to have the full picture before coming back.

Community involvement & feedback pre-release: I know many of you have commented that soliciting feedback beforehand would've been ideal, and I found out this week that we actually did work with a "large group of server owners on this who are very supportive and have given us valuable feedback along the way." These server owners are under NDA, which is why we haven't heard from them directly, but some small changes and adjustments have been made based on their feedback.

Related, I wanted to bring up **the topic of opting-in:** I agree that in an ideal world we would've introduced this feature publicly as an opt-in initially before full implementation, but it was always going to something to be implemented on all servers in order for it to be effective. Unfortunately we're not going to go the initial opt-in route this time around, but that's because the team is confident that once we get it out there, people will see that it's not going to be disruptive like they're concerned about.

grumpyramen Overall we (Mojang) agree that the way this was communicated opened us up for a lot of confusion and misinformation within the community, and we're taking it as a learning for the future. A lot of crucial teams like community, social and PR weren't really in the loop, but we're working on a better process for future updates that includes more cross-team review. Another broad note I want to reiterate is that we don't WANT to ban players or go around throwing out punitive measures unjustly - this all boils down to giving players the tools they need to keep themselves safe.

Server owners on the other hand get bi-weekly meetings with Mojang

Ben (he/him) i guess just to phrase it directly: do you think there is a better feedback method that would let content creators feel involved/help and is there any way for us to support y'all getting that?

Ben (he/him) we have a 1 hour meeting every 2 weeks to at least get direct conversation

2 weeks later Mojang returns with this info (which at that point we had for weeks looking simply at the lounge's chat) basically letting them know all the feedback they gave never mattered.

and we'd like to point out their mental gymnastics a little bit.

- 1. It's extremely clear it wasn't a large group of owners, it most likely was a small group of large server owners and mostly server software developers.
- There really hasn't been any underlying issues in communications between teams, considering over 1 year ago decisions were made to keep the feedback loop under NDA and away from the public and those decisions have been continued even after release of the system.
- 3. This situation was created by Mojang with full intent to keep it that way as long as 12 months ago.
- 4. Mojang to this day has chosen to keep the community mostly uninformed about all this and still tries to keep it that way.
- 5. Mojang keeps their different communities as separated as possible and only interacts with the ones they deem necessary to be worked on.